



*CHESAPEAKE SCIENCE POINT
PUBLIC CHARTER SCHOOL*

7321 Parkway Drive South, Hanover, MD 21076

Phone: (443) 7575-CSP

Fax: (443) 757-5280

Web: <http://www.mycsp.org>

Transportation FAQ's

Can I submit a paper contract?

Contracts must be completed online.

Can I make payment at the school?

No, all payments must be made via the online portal

Will I receive a confirmation email?

No, once you have registered your student, your information will be visible in your online account. You will be able to view your payment as well as your payment history.

When will I know my child's bus stop information?

Once we have 200 contracts, the transportation company will need two to three weeks to do an in-depth analysis of the addresses for them to maximize the bus routes.

Is the deposit refundable?

Deposits are nonrefundable. However, if your child's stop is not to your liking or if your address is not serviceable, your deposit will be refunded.

Can I cancel my contract?

Contracts can be cancelled. Parents must notify the school at least thirty days prior to the date of contract cancellation. IF the thirty-day notification is not provided, the parent would be responsible for entire balance of the contract.

My student only needs transportation in the morning/afternoon. Can we only pay for one way?

No, partial contracts are not honored. Parents will have to pay the full cost of transportation.