## **Chesapeake Science Point Email / Phone Policy**

Greetings CSP Families,

Effective communication is vital for our success. As our partners, I would like to share with you our email and phone policy. All emails and phone calls will be returned / addressed within 24-48 hours excluding the weekends. Our goal is to respond within 24 hours, however, that is not sometimes the case. If for some reason, you have not received a response within 48 hours, please send a follow-up email or phone call.

We thank you for your understanding and patience.